

CHRISTIAN M. WARD

Greensboro, NC | 336.905.0749 | christian.m.ward@gmail.com | LinkedIn <https://linkedin.com/in/christian-m-ward/>

PROFESSIONAL SUMMARY

SKILLED, DYNAMIC AND INNOVATIVE PRODUCTION SUPERVISOR —with manufacturing experience and progressive leadership experience creating dramatic, exciting change in rapidly growing manufacturing environments. An expert in continual process improvements with an intuitive ability to improve productivity for both under-performing and high-functioning teams. Experience in lean manufacturing, data analysis, KPI tracking, cost controls, and incremental revenue growth. Core competencies include:

[cGMP STANDARDS](#) ▶ [RFT](#) ▶ [OEE](#) ▶ [GEMBA](#) ▶ [CAPA'S](#) ▶ [SAP](#) ▶ [KRONOS](#) ▶ [WORKDAY](#) ▶ [TRACKWISE](#)

Performance Measures | Training | Inventory Control | Manufacturing Quality
Compliance | Lean Manufacturing | Safety Controls | Customer Satisfaction | Project Planning
Team Building | Leadership | Supervisory Skills | Root Cause Analysis | Continuous Improvement
Vender Relations | Standard Operating Procedures | Production Systems | FDA | USDA

EXPERIENCE

ESSILOR USA | Greensboro, NC

2019

PRODUCTION SUPERVISOR ▶ **Managed 25 Employees**

- ✓ CHAMPIONED PRODUCT FLOW KAIZEN PROJECT – to reduce department WIP by 25% from 16,000 jobs to 12,000 jobs (7/19-8/19).
- ✓ MANAGED PRODUCTION OPERATIONS – by monitoring employee KPI efficiencies and coordinated workflows.
- ✓ MANAGED FOR ALL ASPECTS OF PERFORMANCE MANAGEMENT – to included hiring, coaching, counseling, and annual performance reviews.

AUROBINDO USA | Durham, NC

2018-2019

PRODUCTION SUPERVISOR ▶ **Managed 20 Employees**

- ✓ Developed filling and packaging batch records by pulling the manufacturing information from the technical transfer document (TTD).
- ✓ Scribed and developed 23 SOPs and 9 logbooks to aid in the implementation of manufacturing to meet deadlines.
- ✓ Aided in completion of all IQ (Installation Qualification) and OQ (Operational Qualification) of equipment.

CATALENT PHARMA SOLUTIONS | Morrisville, NC

2017-2018

PRODUCTION SUPERVISOR ▶ **Managed 18 Employees**

- ✓ Developed packaging batch record for MDI powder inhaler packaging line.
- ✓ Aided engineering in the implementation of serialization on the packaging line by helping develop SOP's, enhance packaging batch record, and scheduling labor to test the master serialization system.
- ✓ Cross-trained in MDI manufacturing filling side and learned the critical steps in materials preparation, compounding and filling operations.

CHRISTIAN M. WARD

Whitsett, NC | 336.905.0749 | christian.m.ward@gmail.com

Page 2 of 2

HERBALIFE MANUFACTURING | Winston Salem, NC

2016-2017

LIQUID SUPERVISOR ▶ **Managed 15 Employees**

- ✓ Directed and coordinated daily liquid filling and packaging activities.
- ✓ Eliminated any non-value added activities to improve line efficiency.
- ✓ Served as KPI lead for department in productivity by achieving 98% or higher of liquid manufacturing goal on monthly basis from 01/17-05/17.

ABBOTT LABORATORIES | Altavista, VA

2016

FRONT LINE LEADER ▶ **Managed 18 Employees**

- ✓ Managed all facets of the CAM aseptic nutritional filling line including ingredient weighing, blending, pasteurization and heat treatment of all aseptic liquid feeding tube products.
- ✓ Oversaw proper staffing levels, overtime, scrap, OEE, BRFT and maintained a high level of positive employee relations while ensuring team member safety.
- ✓ Reduced BRFT (batch right first time) documentation errors by an average of 23% in Q3 2016 by enhancing the format of the batch record and posting visual aids

PATHEON, INC. | High Point, NC (Previously Banner Pharmacaps)

2007-2016

PRODUCTION SUPERVISOR ▶ **Managed 40 Employees**

- ✓ Awarded Quarterly Shift Award in January 2015 by plant leadership for exceeding both inspection and packaging results. Inspection results 1.32 stacks of product inspected per hour average with no AQL failures (yearly goal 1.2 stacks); packaging results 74% OEE average (yearly goal 70% OEE).
- ✓ Championed inspection project to improve individual product inspection productivity by 42% from 0.7 stacks per hour (2012 average) to 1.2 stacks per hour (December 2013).
- ✓ Championed Print Defect Project which reduced print associated rework by 50% in 2011 with a verified cost savings of over \$50,000.

CERTIFICATIONS & EDUCATION

URBANA UNIVERSITY, Urbana, OH

Bachelor of Science, Business Administration - Emphasis in HR & General Management

Certifications

- **Better Process Control School** – via University of California Davis, CA
- **Six Sigma Green Belt Certified** – via North Carolina State University, NC
- **Total Quality Management** – via Guilford Technical Community College, NC

COMMUNITY LEADERSHIP

Second Harvest Food Bank- Receiving and Distribution Volunteer, Winston-Salem, NC

Brooks Global Studies- Volunteer and Chaperone, Greensboro, NC